

Chapter VI

Travel and Tourism

This section of the guide provides general information on a variety of travel services. The services are listed in alphabetical order by the type of service and then followed by the name of company organized under each major city/town or tourism area of Bolivia.

The categories covered in the travel and tourism chapter include:

Airline Offices	Car Rental	Chofer Services
Embassies & Consulates	Immigration Offices	Language Schools
Laundry & Dry Cleaning	Locksmith & Keys	Long Distance Buses
Mail and Shipping	Money Matters	Newspapers
Photography Shops	Telecommunications	Tourist Offices & Tourist Police
Tour/Travel Agencies	Train Travel	Urban Transport

The geographic areas covered include:

Amazonas/Oriente	Cochabamba	La Paz
Lake Titicaca	Oruro	Potosí
Santa Cruz	Sucre	Tarija
Tupiza	Yungas	

AIRLINE OFFICES

Amazonas/Oriente

Besides Bolivia's two major domestic carriers, Lloyd Aereo Boliviano (LAB) and Aero Sur, several smaller airlines, including Amazonas, Aerocon and Aeroeste serve Bolivia's Oriente or eastern lowland section of the Amazon basin.

Aeroeste

Guayaramerín: Calle 16 de Julio Esquina 24 de Septiembre. Tel. 855-3991.

Riberalta: Avenida Ejercito Nacional. Tel. 852-3097.

Trinidad: Calle surce #629. Tel. 462-5873.

Aerocon

Guayaramerín: Calle Beni between Calles Sucre and Cochabamba. Tel. 855-3882.

Riberalta: Plaza Principal, Acera norte #469. Tel. 852-2870.

Trinidad: Calle Vacadiez – Esquina 18 de Noveimbre. Tel. 462-4442.

Aero Sur

Cobija: Coronel Cornejo #123. Tel. 842-3598.

Amazonas Airlines

Cobija: Calle Tcnl. Cornejo #121. Tel. 842-3844.

Guayaramerín: Calle Federico Román – Esquina Mamoré. Tel. 855-3731.

Riberalta: Calle Chuquisaca – Esquina Sucre S/N. Tel. 852-3933.

Rurrenabaque: Calle Santa Cruz S/N. Tel. 892-2472.

San Borja: Tel. 895-3185.

Trinidad: Calle 18 de Noviembre #267. Tel. 462-2426.

Lloyd Aereo Boliviano (LAB)

Trinidad: Calle Santa Cruz #234. Tel. 462-0595.

Cochabamba

Currently there are no non-stop international flights into and out of Cochabamba. Travelers have to connect and change planes in La Paz or Santa Cruz. There are however, direct flights or connections to all of the major cities and tourism regions of Bolivia from Cochabamba.

Aerolíneas Argentinas

Avenida Ayacucho #409 – Esquina Mayor Rocha. Tel. 452-6104.

Aerosur

Avenida Villarroel #1105 – Esquina Oblitas. Tel. 440-0909.

Amazonas

Avenida San Martín #175 – near Esquina Calle Colombia. Tel. 425-0555.

American Airlines

Avenida 25 de Mayo #262. Tel. 422-6337.

Lloyd Aereo Boliviano (LAB)

Avenida Killmann #1697. Tel. 423-0322. Toll Free 800-10-3001.

TAM Mercosur

Avenida Heroínas #130, Edificio Barna, Planta Baja, Tel. 458-2166.

VARIG Brazilian Airlines

Avenida Ayacucho #409, - Esquina Mayor Rocha. Tel. 452-9200.

La Paz

The major international routes in and out of La Paz are Lima and Cuzco in Peru, Arica, Iquique, and Santiago in Chile, Mexico City in Mexico, Miami in the USA, and Sao Paulo and Rio de Janeiro in Brazil. There are also domestic flights to almost every part of Bolivia.

Aerocon

Avenida Arce #2549, in front of Ketal Supermarket. Tel. 215-0093.

Aerolíneas Argentinas

Avenida 16 de Julio #1616, Edificio Petrolero. Tel. 235-1624.

Aerosur

Avenida 16 de Julio #1616, Edificio Petrolero. Tel. 231-2244.

Air France

Avenida Montenegro #772, Esquina C. Aliaga. Tel. 277-4212.

All Nippon Airways

Capitán Ravelo #2101 – Esquina Montevideo. Tel. 244-3306.

Amazzonas

Avenida Saavedra #1649. Tel. 222-0648.

American Airlines

Plaza Venezuela (El Prado), Edificio Hermann. Tel. 237-2009.

Avianca

Avenida Villazón #1940, Edificio Inchauste. Tel. 800-10-6633.

British Midland

Capitán Ravelo #2101 – Esquina Montevideo. Tel. 244-3306.

Cathay Pacific

Capitán Ravelo #2101 – Esquina Montevideo. Tel. 244-3203.

GOL Linhas Aéreas Inteligentes

www.voegol.com. Tel. 800-10-0121.

Iberia

Calle Ayacucho #378, Edificio Credenform. Tel. 220-3869.

Japan Airlines

Edificio Mariscal Ballivián. Tel. 220-1814.

K.L.M.

Avenida Montenegro #778, Galería Futuro. Tel. 277-4212.

Korean Air

Calle Alto de la Alianza #664. Tel. 228-0216.

LAN Chile & LAN Peru

Avenida 16 de Julio #1566, Edificio 16 de Julio. Tel. 235-8377.

Lloyd Aereo Boliviano (LAB)

Avenida Camacho #1456. Tel. 800-10-3001 or Tel. 800-10-4321.

Lufthansa

Avenida 6 de Agosto #2512 – Esquina Pedro Salazar, Edificio Illimani. Tel. 243-1717.

Mexicana de Aviación

Shopping Sur, La Florida. Tel. 277-0253

Qantas

Heriberto Gutiérrez #2323, near Avenida Arce. Tel. 244-1595.

TACA

Avenida Montenegro #1420. Tel. 277-4400.

TAM Mercosur

Calle Heriberto Gutiérrez #2323, near Avenida Arce. Tel. 244-3442.

TAM Transportes Aereo Militar

Avenida Montes #738. Tel. 212-1582.

VARIG Brazilian Airlines

Avenida Mariscal Santa Cruz #1392. Tel. 231-4040.

Oruro

There is currently no regular airline service in and out of Oruro.

Lloyd Aéreo Boliviano

Calle La Plata #1558, Edificio Oruro. Tel. 525-1620.

Potosí

Currently Potosí does not have regular airline service.

Aerosur

Calle Cobija #25. Tel. 622-8998.

Amazzonas

Calle Sucre #53. Tel. 623-0031.

Lloyd Aéreo Boliviano (LAB)

Calle Bolivia, Shipping C y C Amb. 18. Tel. 622-2361.

Santa Cruz

Almost all of the domestic airlines have flights in and out of Santa Cruz. In addition, there are international flights between Santa Cruz and Asunción in Paraguay, Bogotá in Colombia, Buenos Aires, Salta, and Córdoba in Argentina, Caracas in Venezuela, Madrid in Spain, Lima in Peru, Manaus, Rio de Janeiro, and Sao Paulo in Brazil, Panamá City in Panamá, and Santiago in Chile. The main airport in Santa Cruz is Viru Viru International. A few domestic airlines and small aircraft still use the former, more centrally located El Trompillo.

Aerocon

Aeropuerto El Trompillo #5, Centro. www.aerocon.info. Tel. 351-1010.

Aeroeste

Aeropuerto El Trompillo #8, Centro. Tel. 355-0303.

Aerolíneas Argentinas

Plaza 24 de Septiembre, Edificio Banco de la Nación. Tel. 333-9776.

Aerosur

Avenida Irala #616. Tel. 336-7400.

Amazzonas

Aeropuerto El Trompillo #10, Centro. Tel. 357-8983.

American Airlines

Calle Beni #167. Tel. 327-2009.

Avianca

Rene Moreno Esquina Pari, Edificio Don Alcides. Tel. 336-8703.

Gol Linhas Aérea Inteligentes

Aeropuerto Viru Viru. www.voegol.com. Tel. 800-10-0121.

Iberia

Calle Junín – Esquina 21 de Mayo. Tel. 332-7448.

K.L.M.

Avenida Marcelo Terceros Banzer #310. Tel. 341-0030.

Korean Air

Galería Casco Viejo #17. Tel. 333-3341.

LAN Chile and LAN Peru

Calle Junín – Esquina 21 de Mayo. Tel. 337-1459.

Lloyd Aéreo Boliviano

Calle Warners - Esquina Chuquisaca. Tel. 800-10-3001 or Tel. 800-10-4321.

Lufthansa

Calle 24 de Septiembre – Esquina Calle La Florida. Tel. 243-1717.

TACA

Avenida Irala #616, Edificio Aersur. Tel. 800-10-8222.

TAM Mercosur

Calle Velasco #700 – Esquina La Riva. Tel. 337-1999.

VARIG Brazilian Airline

Calle Celso Castedo #39, Edificio Nago. Tel. 334-1555.

Sucre

There is airline service between Sucre and La Paz, Santa Cruz, Tarija, and Yacuiba.

Aerosur

Calle Arenales #31. Tel. 646-2141.

Lloyd Aéreo Boliviano (LAB)

Calle España #105. Tel. 800-10-3001.

Tarija

The airlines connect Tarija to Cochabamba, La Paz, Santa Cruz, Sucre, and Yacuiba.

Aeroeste

Calle Domingo Paz #629. Tel. 665-0399.

Aerosur

Calle 15 de Abril #143, between Daniel Campos and Colón. Tel. 663-0893.

Lloyd Aéreo Boliviano (LAB)

Calle General Trigo #327. Tel. 611-2473.

CAR RENTAL

If you rent a vehicle, we also recommend that you consider the services of a driver (*chofer*). Check out the section entitled *Chofer Services* in the following section of this directory. Also be advised, the rental agencies generally do not allow you to drop off a car in another city. Parking can be a problem. You should not leave your vehicle unattended on the street at night. Hotels can usually accommodate parking.



[Bolivian License Plate]

Aby's

Santa Cruz: Avenida 3^{er} Anillo #1038, Esquina Pasillo Muralto, across from Zoo.

Tel. 345-1560.

Across

www.acrossrentacar.com

Santa Cruz: 4th Anillo - Esquina Radial 27, off Avenida Banzer Oeste, Tel. 344-1717.

American Rent-a-Car

- La Paz: Avenida Camacho #1574. Tel. 220-2933.
- Santa Cruz: Calle Suárez Arana #230, Tel. 334-1235 or Cell 7083-1326.

Autocom

Santa Cruz: Avenida Viedma – Esquina Brasil. Tel. 332-1654.

Avis Rent A Car

www.avisbolivia.com.

- Cochabamba: Avenida Pando #1187. Tel. 428-3132.
- La Paz: Avenida Sánchez Lima #2600, Edificio Tango. Tel. 211-1870
- Santa Cruz: Carretera al Norte Km. 3,5. Tel. 343-3939
- Yacuiba: Calle Ballivián – Esquina 24 de Julio. Tel. 682-7826.

A. Barron's Rent A Car

www.rentacarboliivia.com

- Cochabamba: Calle Sucre #E-0727 – Esquina Antezana. Tel. 422-2774.
- Santa Cruz: Avenida Alemana #50 – Esquina Calle Tajibos. Tel. 342-0160.
Also in Viru Viru.
- Tarija: Calle Ingavi #E-339. Tel. 663-6853.

Chuquisaca

Sucre: Avenida Jaime Mendoza #1106. Tel. 646-0984.

Codicar – Autos V.I.P.

La Paz: Calle Jenaro Sanjinés #348. Tel. 240-7897.

Hertz

www.hertzbolivia.com.

- El Alto Airport, El Alto, Tel. 211-1702.
- La Paz: Calle Colombia #539, Centro, Tel. 211-1703, FAX 211-1703.
- Santa Cruz: Avenida Cristobal de Mendoza #286. Tel. 333-8823.

Imbex

www.imbex.com.

A small Suzuki 4WD is \$65 USD per day.

- La Paz: Avenida Montes #522, Esquina Pucarani, Centro. Tel. 245-5432.
- Sucre: Calle Serrano #165. Tel. 646-1222.

Indianapolis

Oruro: Tel. 525-7700.

International Rent-A-Car

- Cochabamba: Avenida Ayacucho #219 – Esquina Colombia, Tel. 422-6635.
- La Paz: Calle Federico Zuazo #1942. Tel. 244-1906.
- Santa Cruz: Avenida Uruguay y P. Antelo. Tel. 334-4425.

Kolla Motors

www.kollamotors.com.

La Paz: Calle Rosendo Gutiérrez #502, between Sánchez Lima and Ecuador. Tel. 241-9141.

Localiza Rent-A-Car

www.localizabolivia.com.

- Cochabamba: Avenida Pando #1187, next to Hotel Portales. Tel. 428-3132. Also in the airport.
- La Paz: Edificio Tango. Tel. 343-3939 or Tel. 211-1870.
- Santa Cruz: Carretera al Norte, Km. 3,5. Tel. 343-3939.

Oscar Crespo Maurice

www.rentacarocm.com.

- La Paz: Avenida Simón Bolívar #1865, Miraflores. Tel. 222-2098 or Cell 7153-5558.
- Zona Sur – La Paz: Avenida Arequipa #8283, Tel. 278-4841. or Cell 7153-5558.

Patita Motors / Jeeping Bolivia

La Paz: Calle Strongest #1837, Centro. Tel. 248-3848, FAX 237-9182.

Save Rent A Car

Santa Cruz: Avenida Suárez Arana #700. Tel. 334-0828.

CHOFER SERVICES

In Bolivia, a *chofer* is the term used for a driver. Booking one can save you time and headaches. Driving in an unfamiliar location with heavy traffic in the cities, erratic signage, and inadequate and sometimes dangerous rural roads is a challenge beyond most visitors. Besides, *chofer* service is not expensive and the driver may add value to your trip as a pseudo-guide.

With a driver, you can take a customized tour of the city, explore the countryside around LPZ or even take a long distance excursion. Typical costs for *chofer* service are as follows:

Half day = \$25 USD

Full day = \$60 USD

For overnight trips you must consider meals and lodging (*per diem*). Add \$20 USD to \$30 USD per day.

Some *choferes* have their own cars. Otherwise the driver will go with you to the rental agency to facilitate the paperwork. Freelance drivers tend to be less expensive than those associated with the rental companies.

Cochabamba

Eugenio Arbinsona

Not actually a *chofer* but rather a pilot. He takes small groups to Torotoro National Park in his Cessna for approximately \$125 USD one way. Call him at Tel. 424-6289, his home in CBBA, or Tel. 422-7042 at the hanger, or Cell 0172-3779.

Mario Jaldín

Mario provides excellent and economical guide services to the Torotoro National Park. He lives just two doors down from the Alojamiento Charcas in the town of Torotoro. Although

he speaks only Spanish, Mario provides excellent narrations and explanations of the sights in the park.

Tim Johnson

Tim is an English-speaking tour guide that arranges various customized jaunts in the city and countryside around CBBA. Contact him at Tel. 448-6554, Cell 7220-0187 or e-mail: tim@bolivia.com.

La Paz

Pablo Salazar

This of course, is not an unbiased recommendation. Pablo is Bolivia Today's representative in LPZ. He is an excellent driver, former president of the transportation union, and well educated. Pablo's English is a bit limited but he understands well enough. His prices are attractive and for city trips, he has his own car. Edificio El Roble, Avenida Busch #1944, Dpto. 4C, Miraflores. Tel. 222-7782. Cell 7065-8608.

EMBASSIES AND CONSULATES

If you lose your passport or need administrative or political assistance from your home country government, you should visit its embassy or consulate. If you plan to visit other countries in South America, you should check with the appropriate embassy or consulate to determine the need for visas as well as other entry/exit requirements.

The embassies are located in La Paz but they often share quarters with the consulate. Many countries maintain consulates in Cochabamba and/or Santa Cruz. Border towns usually have only immigration posts.

Many of the smaller embassies and consulates change address and telephone numbers frequently. If you have trouble contacting one of them, inquire at the corresponding national airline offices (e.g., K.L.M. for the Netherlands) or ask the personnel at a travel agency.

Cochabamba

Argentina

Calle Federico Blanco #929. Tel. 422-9347.

Brazil

Edificio Los Tiempos. Tel. 411-7084.

Chile

Avenida Santa Cruz – Esquina Beni, Edificio Comercial. Tel. 412-1480.

Croatia

Edificio Hotel Boston. Tel. 422-8530.

Germany

Edificio La Promotora. Tel. 425-4024.

Italy

Calle Ayacucho, Galería Cochabamba. Tel. 423-8650.

México

Calle 25 de Mayo #S-130. Tel. 422-4419.

Netherlands

Avenida Oquendo #654, Torres Sofer. Tel. 425-7362.

Norway

Avenida Guillermo Urquid #E-2279. Tel. 423-1951.

Paraguay

Avenida 16 de Julio #211, Edificio El Solar. Tel. 425-0183.

Peru

Avenida Pando #1325. Tel. 424-0296.

Spain

Calle Los Molles – Esquina Paraiso , Urbanización Irlandés. Tel. 425-5733.

Sweden

Calle Barquismeto S/N, Villa La Glorieta. Tel. 424-5358.

Switzerland

Avenida Santa Cruz #1274, Edificio Comercial Center. Tel. 448-6868.

United States of America

Torres Sofer bloque A. Tel. 425-6714.

Venezuela

Avenida Blanco Galindo Km 7.5, near Durailt S.A. Tel. 426-8311.

La Paz**Argentina.**

Calle Aspiazu #487, Sopocachi. Tel. 232-2172.

Australia

Calle Campos #265, San Pedro. Tel. 243-3241.

Brazil.

Edificio Multicentro, Avenida Arce, Sopocachi. Tel. 241-1921 or Tel. 243-3079.

Canada

Edificio Barcelona 2nd Floor, Calle Víctor Sanjinés #2678, Plaza España, Sopocachi, Tel. 241-5121 or Tel. 241-4517.

Chile

Calle 14 #8024 – Esquina Avenida Montenegro, Calacoto, Zona Sur, Tel. 279-1203.

China

Avenida Aguirre Achá #8532, Office C-1, Los Pinos, Zona Sur, Tel. 279-7692 or Tel. 279-6725.

Denmark

Avenida Arce #2799, 9th floor, Edificio Fortaleza, Sopocachi, Tel. 243-5245.

Ecuador

Avenida Mariscal Santa Cruz, Edificio Hermann, 14th Floor, Centro, Tel. 233-1588 or Cell 2319-4739.

Germany

Avenida Arce #2395, Sopocachi. Tel. 244-0512 or Tel. 244-0507.

Ireland

Avenida Sánchez Lima #2326, Sopocachi, Tel. 242-1408.

Israel

Edificio Esperanza, 10th Floor, Avenida Mariscal Santa Cruz, Centro, Tel. 235-8676 or Tel. 237-1287.

Japan

Calle Rosendo Gutiérrez #497 – Esquina Sánchez Lima, Sopocachi. Tel. 241-1911 (Embassy), Avenida Hernando Siles #4280, Obrajes, Consulate.

Netherlands

Avenida 6, de Agosto #2455, Edificio Hilda, 7th floor, Sopocachi. Tel. 244-4040.

Paraguay

Edificio Illimani II, Avenida 6 de Agosto – Esquina Calle Pedro Salazar, Sopocachi, Tel. 243-3176.

Peru

Avenida 6 de Agosto #110, Edificio Alianza, Sopocachi, Tel. 244-4556 or Tel. 244-1240.

South Africa

Calle Rosendo Gutiérrez #482, Sopocachi, Tel. 236-7754.

Sweden

Calle 13 #455, Obrajes, Zona Sur. Tel. 275-1001.

Switzerland

Edificio Artemis #110, 1st floor, Sopocachi, Tel. 243-4968 or Tel. 243-5011.

United Kingdom

Avenida Arce #2732, Sopocachi, Tel. 243-3424, FAX: 243-1073,
E-mail: ppa@megalink.com. If you have an emergency outside working hours, please contact the Duty Officer on Cell 7155-5557.

United States of America

Avenida Arce #2780 – Esquina Cordero, Sopocachi/San Jorge. Services for American citizens are available between the hours of 08:30 and 17:30. Tel. 216-8297. Emergencies during after hours: Tel. 216-8000, Fax: 216-8808, Email: consularlapaz@state.gov.

Uruguay

Edificio Monroy Vélez, Office 7Z, Calacoto, Zona Sur, Tel. 279-1465.

Venezuela

Avenida Arce #2678, Edificio Illimani, Sopocachi. Tel. 243-2348 or Tel. 243-2023.

Santa Cruz**Argentina**

Calle Junín #22. Tel. 332-4153.

Austria

Calle Pilcomayo #242. Tel. 352-5333.

Brazil

Avenida Busch #330. Tel. 334-4400.

Chile

Calle 5 Oeste #224, Equipetrol. Tel. 343-4272.

China

Calle Cochabamba #457. Tel. 334-9645.

Colombia

Edificio Santa Cruz. Tel. 383-8162.

Denmark

Avenida Landívar #401. Tel. 352-5200.

Ecuador

Calle Velasco #700. Tel. 336-9700.

El Salvador

Calle René Moreno #685. Tel. 333-4210.

Finland

Calle René Moreno #258, Edificio Banco Nacional. Tel. 337-1961.

France

Calle M. Terceros #310, 3rd Anillo between San Martín and Radial 23. Tel. 341-0022.

Germany

Calle Nuflo de Chavez #241. Tel. 336-7585.

Greece

Edificio Seg. Bolívar. Tel. 332-8314

Guatamala

Parque Industrial, Manzana 5. Tel. 346-5525.

Honduras

Calle Las Jardineras #10, Equipetrol. Tel. 333-6344.

Italy

Avenida El Trompillo – Esquina Chaco, Edificio Honnen. Tel. 353-1796.

Japan

Calle Cochabamba #314 – Esquina Saavedra. Tel. 333-1929.

Korea

Calle Campero #216. Tel. 332-3827.

Netherlands

Avenida Roque Aguilera #300, 3^{er} Anillo. Tel. 358-1866.

Panama

Calle Valegrande between La Riva and Avendia Irala. Tel. 334-9475.

Paraguay

Calle Manuel Ignacio Salvatierra #99, Edificio Victoria. Tel. 336-6113.

Peru

Edificio Oriente. Tel. 336-8979.

Philippines

Edificio Navarro. Tel. 334-5140.

Romania

Calle Beni #55. Tel. 336-3622.

Russia

Calle 21 de Mayo #356, near Hotel Las Américas. Tel. 336-8778.

Spain

Calle Monseñor Santiésteban #237. Tel. 332-8921.

Switzerland

Calle Los Gomereros #98, Barrio Sirari. Tel. 343-5540.

United States of America

Calle Guemes #6 (Lado este), Equipetrol. Tel. 333-0725.

Uruguay

Calle Moldes #436. Tel. 332-9317.

IMMIGRATION OFFICES

The Bolivian Servicio Nacional de Migración has offices in all of the major cities, international airports, and at border posts. Travelers need to come to this office in person to renew your tourist card/permit also known as the *Entrada* beyond the period stamped on your passport upon arrival. Permits are available in 30, 60, and 90-day allotments. In the past, the *Servicio* has been known to charge as much as \$25 USD for an extension. Currently there is no charge.

- Cochabamba: Calle Junín – Esquina Calle Arce. Tel. 422-5553.
- La Paz: Calle Camacho #1433, between Loayza and Bueno, Centro. Tel. 211-0960.
- Santa Cruz: Tel. 333-2136.
- Sucre: Calle Calvo #173. Tel. 645-3647.
- Tarija: Tel. 664-3450.
- Trinidad: Tel. 462-1449.

LANGUAGE SCHOOLS

As expected most language schools in Bolivia focus on Spanish and English instruction, including home stays for college students and other adults. Some schools offer classes in Aymara, Quechua, and other indigenous languages.

Cochabamba

Escuela Runawasi

CBBA is home to the reknown Escuela Runawasi, which offers courses in Spanish as well as Quechua and Aymara. The school is located in the Barrio Juan XXIII, Calle Maurice Lefebvre N#0470 near Avenida Blanco Galindo (Km 4,5), entrance to Seminario San José.

Tel. 424-8923 or Cell 7171-0729. (www.runawasi.org).

Maryknoll Language School

World-class language and crosscultural instruction in Spanish, Aymara, Quechua and other languages. Varied short and long-term plans, some including room and board or home stays. Tel. 424-1521, FAX 424-1187, E-mail: ideim@supernet.com.bo,

Web: <http://www.maryknoll.org/EDUCA/STUDY/mli.htm#contact>.

La Paz

Speak Easy Institute

The institute uses Bolivian teachers as native Spanish-speaking models. German and Portuguese are also offered. A highly energetic school, with a balanced focus on conversational as well as academic language skills. Avenida Arce #2047, Tel. 244-1779, www.speakeasyinstitute.com.

LAUNDRY & DRY CLEANING

A laundry is called a *lavandería* versus a *limpieza en seco* or dry cleaners. In the last few years, many automatic laundries have sprung up in Bolivia. Don't expect to operate these machines yourself however. An attendant receives and registers your clothing and informs you of the pick up time. Keep your receipt. You pay by the kilo when you pick up. The cost is more than reasonable.

Cochabamba

In CBBA, expect to pay about \$2 USD for a five-kilo load of clothing. This price includes ironing.

Jet Limpieza de Ropa

Regular laundry and industrial cleaning. Many locations in CBBA.

- Avenida Humbolt #313, frente al Parque del Poeta. Tel. 428-1073
- Avenida Aroma #127, near Avenida Ayacucho. Tel. 425-2405
- Avenida Santa Cruz #1317 between Calle Blanco and Calle Beni. Tel. 448-6633
- Calle Ladislao Cabrera #485 between San Martín and 25 de Mayo, Tel. 425-0581
- Calle Uruguay #448, between 25 de Mayo and San Martín. Tel. 450-0436.
- Calle 16 de Julio #381 between Venezuela and Ecuador. Tel. 423-4103.

Lavaya

Good quick service. Several locations in CBBA.

- Avenia Salamanca #602. Tel. 422-5106.
- Avenida América #817 in the I.C. Norte Supermarket. Tel. 448-6128.

Superclean

Laundry and dry cleaning. Open weekdays. Several locations in CBBA.

- Calle 16 de Julio #S-0392 – Esquina Jordán. Tel. 425-4255
- Calle Papa Paulo #E-1221. Tel. 423-1792
- Avenida Santa Cruz #1161. Tel. 424-1160
- Avenida Perú – Esquina Tadeo Haenke #1158. Tel. 424-6534.

La Paz

Bolivian Clean

Dry cleaners. Avenida Ballivián #275, between Calle 8 and Calle 9, Calacoto, Zona Sur. Tel. 278-8819.

Lava Azul

Calle Fernando Guachalla, Sopocachi, Tel. 241-0432.

Lavandería Maya

Has experience serving tourists. One day and 3hr. services available. Calle Sagárnaga #339, Centro. Tel. 248-5639.

LavaYa

Avenida 20 de Octubre #2031, Sopocachi. Tel. 242-3103. LavaYa has various other locations in La Paz.

Servi Clean

Calle 6 de Agosto #231, Sopocachi, Tel. 215-1490.

Totes S.R.L.

Avenida Roma #6815, Obrajes, Tel. 278-2209.

Extra Serve

Machine washed and dried from \$5 BS per kilo. Ironing available. 2-hour service available. Open 08:00 to 22:00 daily except Sundays. Avenida Arce #2529, Edificio Santa Isabel, Local 15, on the main floor, across from Ketal Supermarket.

Santa Cruz

Expect to pay about \$2 USD per kilo of laundry. Ironing service is an additional charge.

Lavandería Buenos Aires

Laundry and dry cleaning. Several locations in Santa Cruz:

- Calle Buenos Aires #123, Tel. 336-0964
- Avenida Cristóbal Mendoza – Esquina Canadá. Tel. 333-6547
- Calle Potosí – Esquina Calle Warnes. Tel. 336-7019
- Avendia Suárez Arana S/N. Tel. 346-0456

La Paz Dry Cleaners

Laundry and dry cleaning. Two locations in Santa Cruz:

- Calle La Paz #42 - Esquina Chuquisaca. Tel. 333-4796
- Calle Mercado #486 – near the corner of Calle Isoso. Tel. 337-2284

LavaSeco Universal

Laundry and dry cleaning with more than a dozen locations in Santa Cruz:

- Calle 24 de Septiembre #402. Tel. 332-7252
- Hipermercado Ketal, Avenida Trompillo, 2ndo Anillo, Tel. 358-0014
- Avenida Las Palmas. Tel. 353-6398
- Avenida Piraí – Esquina Mutún. Tel. 353-7458
- Barrio Equipetrol, Galería Chuubi. Tel. 333-7221
- Hipermaxi Norte. Tel. 355-6655
- Hipermaxi Sur. Tel. 355-6655.
- Hipermaxi Centro near Calle M. Iganacio Salvatierra. Tel. 337-1637

LOCKSMITH & KEYS

Any issues you have with locks and keys can be easily and cheaply remedied by a visit to a locksmith, who can sell you various types of locks and keys for your luggage or other needs. Bolivian locksmiths are particularly adept at opening a lock that is jammed, or has a broken

or missing key. With a little previous notice, a technician can make a "hotel" call. Just arrange to meet the locksmith in the lobby.

Cochabamba

Llaves Bolivia

Call Sucre #598 – Esquina Calle Lanza. Tel. 450-3503 or Tel. 425-2143.

Mecánica de Llaves Union

- Calle América #835. Tel. 445-2856.
- Avenida Ayacucho S-0487 between Calle Uruguay and Calle Aroma. Tel. 422-9917.

Taller de Llaves Cochabamba

Calle Lanza #427 between Calle Pacciere and Calle Venezuela. Tel. 422-9917.

La Paz

Taller de Llaves Alí

Calle Figueroa, Plaza San Francisco, Centro, Caseta No. 4, Cell 7720-8353.

Taller de Llaves San Francisco

- Calle Figueroa, Plaza San Francisco, Centro, Caseta No. 1, Tel. 231-0920.
- Calle 16, Achumani, Zona Sur. Tel. 7062-9781 (cell).

Taller de Llaves Oruro

Full service locksmith

- Calle Figueroa #850, Edificio Comercial La Paz, Plaza San Francisco, Centro. Tel. 237-1271 or Tel. 231-0286.
- Calle 23 #125 – Esquina G. Villanueva in Calacoto, Zon Sur. Tel. 279-8403.

Taller Solución

Avenida Landaeta #809, Centro. Tel. 242-3552.

LONG DISTANCE BUSES

Long distance bus service is frequent and cheap. But be advised. Bolivian roads are underdeveloped and the few paved routes that exist are often in disrepair. Some buses are not well maintained. This means that traveling by bus is the least safe method of travel in Bolivia. It is also the most uncomfortable and unpredictable. That said, some travelers recall their bus trips here as some of their fondest and most adventurous memories of Bolivia.

International buses are readily available from La Paz and Santa Cruz as well as other cities and towns in Bolivia. Domestic service is plentiful and affordable. For most destinations, you can buy your ticket at the bus station on the same day of travel. Buses tend to depart to major destinations every hour or so. Travel in the remote, rural areas is a bit more complicated. Sometimes there is a single bus each day or perhaps only a bus (or truck) on certain days of the week.

Domestic bus tickets may be purchased at the bus terminals. *Caseta* refers to booth and *Carril* to lane.

Cochabamba

Cochabamba's modern bus terminal is located at Calle Ayacucho #155 near the corner of Calle Aroma. There is an information kiosk in the terminal, Tel. 423-4600. There are buses every hour to LPZ (7hrs.), Oruro (3-4hrs.), and SCZ (12hrs.) at about \$3 USD to \$5 USD per person. Many trips are scheduled at night so you probably will want to travel via *buscama*, buses that have sleeper facilities in the form of a fully retractable seat.

Flota Copacabana and Trans Copacabana are recommended lines for domestic routes. There is also frequent service to Sucre (9hrs.) and Potosí (3hrs.) for \$4 to \$6 USD.

International bus service to Buenos Aires is offered by Flechabus and Almirante Braun lines. That trip costs approximately \$50 USD and takes up to three days.

La Paz

The bus terminal in La Paz, also called the Terminal Terrestre, is located in Plaza Antofagasta. A more exact address is Avenida Perú between Avenida Móntes and Avenida Armentia.



[Transporte Internacional Litoral]

Domestic Bus Routes - LPZ

Again, there is frequent and economical service to all major Bolivian cities. These buses leave from the Terminal de Buses, Tel. 228-6061. Buses to smaller or isolated towns and villages leave from streets around the Cemetery District, not the Terminal de Buses. Buses to the Yungas leave from Villa Fátima (Miraflores) and take the famous "Death Road". You have to be more than a bit fool hardy for this adventure.

However, bus trips to the Lake Titicaca region, such as Tiwanaku, Laja, Huatajata, Tiquina, and Copacabana are recommended. Road and traffic conditions are relatively safe. You must disembark from your vehicle when you cross the straights of Tiquina by ferry. A bit more of an adventurous stretch is a trip to beautiful Sorata at the base of Mt. Illampu. The road is

paved to the Teachers' College (Normal) at Warisata, just past Achacachi, about half the distance to Sorata.

Sample fares and travel times from La Paz:

\$10 USD to SCZ (17 hrs.)
\$2 USD to Oruro (3 1/2 hrs.)
\$7 USD to CBBA (7 hrs.)
\$9 USD to Potosí (10 hrs.)
\$9 USD to Sucre (9 hrs.)
\$13 USD to Tarija (24 hrs.)

A sample of the domestic lines that have *casetas* in La Paz include:

Expreso Mopar	Caseta 26	Tel. 228-1737
Flota Bolívar:	Caseta 1	Tel. 228-1973
Flota Bolivia:	Caseta 17	Tel. 228-1141
Flota Cosmos:	Carsetas 5-7	Tel. 228-2262
Flota El Dorado:	Caseta 6	Tel. 228-1672
Flota Nobleza:	Caseta 11	Tel. 228-2155
Flota Panamericana	Caseta 15	Tel. 228-5657

Other important lines include:

Expreso de Tarija	Tel. 228-2009
Flota Copacabana	Tel. 228-1596
Flota Litoral	Tel. 228-1929
Flota Veloz del Norte	Tel. 221-8279

International Routes - LPZ

The most transited direct routes from LPZ are to Cuzco and Lima in Peru, Arica and Iquique in Chile, to and through Corumbá at the Brazilian border, and to and through both Villazón and Yacuiba on the Argentine border. There is no direct service to Paraguay at this time. Some tour agencies such as Transturín and Exprinter provide transportation to Puno and on to Cuzco independently or as part of a package to Lake Titicaca.

Sample fares:

\$12 USD	Arica or Iquique, Chile
\$17 USD	Cuzco, Perú
\$43 USD	Santiago, Chile
\$110 USD	Buenos Aires, Argentina

Chile Bus

Service to Chile. Caseta (booth) 38, Terminal de Autobuses, Tel. 228-2168.

Expreso Sur

Service to Argentina. Terminal de Autobuses, Tel. 228-1921.

Pullman Cuevas

Service to Chile. Caseta 33, Terminal de Autobuses, Tel. 228-1748.

Pullman Zuleta Internacional

Service to Chile. Terminal de Autobuses, Caseta 44, Tel. 228-5643.

Transporte Internacional Litoral

Service to Chile and Perú. Caseta 29, Terminal de Autobuses, Tel. 228-1920. There is also a booth at the bus terminal in El Alto, Tel. 282-1840.

Transporte San Roque

Service to Buenos Aires via Yacuiba, Caseta 40, Terminal de Autobuses, Tel. 228-1959.

Oruro

The Terminal de Buses or Terminal Terrestre is located on Avenida Rika Bacovick. Some of the main lines serving Oruro are:

- Andino Tel. 527-9742.
- Bolivia Tel. 527-7484.
- Bustillos Tel. 527-9603.
- Copacabana Tel. 527-6263.
- Nobleza Tel. 527-9383.

Potosí

The Terminal is located at Avenida Universitaria beyond the train station. The distance to the city center is far enough to require a taxi. Good bus service is available from Potosí to all of the major Bolivian cities.

Santa Cruz

Long distance buses and trains share the same terminal called *Terminal Bimodal de Transportes* located on Avenida M6ntes between Avenida Brazil and Tres Pasos on the 3^{er} anillo. Bus information may be obtained at Tel. 334-0772 and train information at Tel. 346-3388.

Domestic Bus Routes - SCZ

There is daily bus service to most Bolivian cities with departures to places such as LPZ and CBBA hourly.

CBBA (10hrs.)	\$5 USD
LPZ (25hrs.)	\$14 USD
Oruro (16hrs.)	\$11 USD
Quijarro (16hrs.)	\$11 USD
Sucre (14hrs.)	\$8 USD
Yacuiba (26hrs.)	\$8 USD

Some of the more popular long distance bus companies in Santa Cruz include:

Flota Bolivar	Tel. 335-0762
Flota Bolivia	Tel. 332-9761
Flota Copacabana	Tel. 336-2122
Flota Mopar	Tel. 334-0608

Flota Urkupiña Tel. 358-4444

International Bus Routes – SCZ

For international routes, most travelers take a Bolivian bus or train to the border and then transfer to Argentine, Brazilian, or Paraguayan transports. One international carrier is **Trans Suárez**, Tel. 333-7532. Another is **Yacyretá S.A. de Transporte y Turismo**, Tel. 347-0106. Both companies are located in the *Terminal Bimodal*.

International long distance bus companies include:

Flota Bolívar	Tel. 335-0762
Flota Bolivia	Tel. 332-9761
Flota Copacabana	Tel. 336-2122
Flota Mopar	Tel. 334-0608
Flota Urkupiña	Tel. 358-4444

International routes include:

Asunción (48hrs.)	\$75 USD
Buenos Aires (24hrs.)	\$70 USD
Iguazu (32hrs.)	\$60 USD
Montevideo (24hrs.)	\$60 USD

Sucre

The main *flotas* or bus companies that serve Sucre are:

Mopar	Tel. 645-5065.
Copacabana	Tel. 645-5409.
San Francisco	Tel. 645-2580.

The bus station is located on Calle Ostría Gutiérrez, Tel. 645-2029. The distance is about 3 km from the city center.

Tarija

The Terminal de Buses is located on Avenida Américas, Tel. 663-6508. It is about a half hour walk to the city center from the bus station. There is adequate bus service to La Paz, via Potosí and Oruro. Other cities served from Tarija include Sucre, Tupiza, Villazón and Santa Cruz.

Trinidad

The Terminal de Buses is located at Avenida Mendoza between Calle Pinto and Avenida Beni. There is good bus service between Trinidad and La Paz, San Borja, Santa Cruz, Cochabamba, Rurrenabaque, Riberalta and Guayaramerín.

Tupiza

The bus station is located on Calle Junín between Avenida Chichas and Avenida Santa Cruz. There is adequate bus service from Oruro and Villazón as well as daily train service.

MAIL & SHIPPING

Sending mail requires a trip to the post office. The Bolivian postal service can handle postcards and letters to the USA and other international destinations. It's a good idea to place a postcard inside of an airmail envelope. If not using airmail envelopes, make sure you highlight all international mail as suggested below:

Correo Aéreo-Par Avión-Air Mail

Also make sure you request airmail service when purchasing postage. Once postage is affixed to your letter, drop it in the proper receptacle usually located in the rear of the lobby.

For important documents and packages, we recommend using a reputable international carrier. Packages can be sent via airlines such as American Airlines for destinations in the USA or Lufthansa for Europe. Several international courier companies serve Bolivia including DHL, FedEx, and UPS. For domestic service, Bolivian couriers provide good service at very affordable prices.

Package delivery services between Bolivia and the USA or Europe are not cheap. For example, DHL quotes \$60 USD to send a five-pound box to the USA. Most of the agencies listed here are open Monday through Friday, Saturday mornings, and closed on Sunday.

Bolivian Postal Service

Mail and the post office are referred to as *correo* in Bolivia.

- Cochabamba: Avenida Heroínas – Esquina Ayacucho. Tel. 429-0983.
- La Paz: Avenida Mariscal Santa Cruz – Esquina Oruro, Centro.
- Oruro: Calle Adolfo Mier – Esquina Avenida Presidente Montes.
- Potosí: Calle Chuquisaca – Esquina Quijarro.
- Santa Cruz: Calle Junín – Esquina Calle Florida. Tel. 336-4435.
- Tarija: Esquina Virgino Lema. Tel. 664-3586.
- Trinidad: Calle Limpías – Esquina Cipriano Barraca. Tel. 462-1266.

Package Delivery and Couriers

Courier Bolivian Express

La Paz: Avenida Guerra del Pacífico #1194, Miraflores, Tel. 222-4639 or Tel. 222-7975.

DHL (www.dhl.com.bo)

- Cochabamba: Calle Ramón Rivero #E-310 – Esquina Calle Lanza. Tel. 411-6161.
- La Paz: Avenida 14 de Septiembre #5351, Centro. Tel. 278-5522.
- Oruro: Calle Presidente Mentes – Esquina Sucre. Tel. 525-0252.
- Potosí: Calle Matos #88 between Calle La Paz and Pasaje Boulevard. Tel. 622-9719.

- Santa Cruz: Avenida El Trompillo #531. Tel. 311-6161.
- Sucre: Plaza 25 de Mayo #25. Tel. 644-4783.

FedEx

- Cochabamba: Calle Paccieri #662. Tel. 442-5900.
- La Paz: Calle Rosendo Gutiérrez #113, Esquina Calle Capitán Ravelo, Sopocachi, Tel. 244-3437.
- Oruro: Calle presidente Montes #1607. Tel. 525-0793.
- Potosí: Calle Cochabamba #16. Tel. 623-0272.
- Santa Cruz: Calle Santa Fe #52, between Libertad and Monseñor Rivero. Tel. 337-7210.
- Sucre: Calle Audiencia #89. Tel. 644-4184.
- Tarija: Calle Méndez #930. Tel. 664-1919.
- Trinidad: Avenida Bolívar #591. Tel. 462-6089.

Exclusive Service

La Paz: Avenida 20 de Octubre #1666, Sopocachi, Tel. 249-2310.

International Bounded Courier

Puerto Suárez: Calle Otero Reiche #29. Tel. 976-2041.

UPS – Jet Express Courier (www.ups.com)

- Cochabamba: Edificio Bolívar, 2nd Fl., Calle España #282 – Esquina Ecuador. Tel. 425-8948.
- La Paz: Calle Hermanos Manchego #2566, Sopocachi, Tel. 243-2222, FAX 243-0217.
- Oruro: Calle 6 de Octubre #6080. Tel. 525-5203.
- Potosí: Tel. 7181-2203.
- Santa Cruz: Avenida landivar #366. Tel. 336-2233.
- Sucre: Calle Argentina #49. Tel. 642-9329.
- Tarija: Calle Ingavi #0449. Tel. 663-6711.
- Trinidad: Avenida 6 de Agosto #57. Tel. 462-1668.

MONEY MATTERS

Automated Teller Machines (ATMs) are located conveniently throughout every major city. The name in Spanish is *Cajero Automático* but these machines are commonly referred to in Bolivia as *Enlaces* or links since the ATMs are networked internationally to major credit card issuers. Most ATMs are open-faced but a few are enclosed in kiosks.

The *Enlaces* are clearly marked according to the types of credit cards served:

Mastercard – Cirrus – Maestro



Visa – Plus – Electron



Besides ATMs, you can exchange funds at many banks or at a *casa de cambio*. Select banks will also advance funds on a credit card.

Credit and ATM Card Assistance

- For any problems with a MasterCard, you can call toll-free from anywhere in Bolivia: 800-10-0172.
- The ATC-SRL Office handles any issues or problems with Visa in LPZ. Located on Avenida Camacho in the Santa Cruz Bank Bldg., 11th Floor. Centro. The Visa emergency telephone is 800-VISA-911.

Banks and Cash Advances on Credit Cards

Banco Boliviano Americano

Cochabamba: Calle Nataniel Aguirre – Esquina Jordán.

Banco de La Paz

Cochabamba: Calle Baptista - Esquina General Achá.

Banco Mercantil

- Cochabamba: Calle Calama #E-0201. Tel. 425-1865.
- La Paz: Calle Mercado #1190 – Esquina Ayacucho. Tel. 231-5131.
- Oruro: Tel. 525-2132.
- Potosí: Pje. Boulevard. Edificio Unión Obrera. Tel. 622-6030.
- Santa Cruz: Calle René Moreno – Esquina S. de Figueroa. Tel. 334-5000.
- Sucre: Calle España #18. Tel. 644-3938.
- Tarija: Calle 15 de Abril #283. Tel. 664-2346.
- Trinidad: Joaquín de la Sierra #61. Tel. 462-1966.

Banco Nacional

- Cochabamba: Calle Jordán #E-0198. Tel. 425-0360.
- La Paz: Avenida Camacho #1312 – Esquina Colón. Tel. 231-3232.
- Potosí: Calle Junín #4. Tel. 622-3030.
- Tarija: Calle Sukcre #735. Tel. 664-2025.
- Trinidad: Plaza Mariscal Ballivián. Tel. 462-1034.

Banco de Santa Cruz

- Cochabamba: Avenida Ramon Rivero #E-708. Tel. 425-0210.
- La Paz: Avenida Camacho #1448. Tel. 231-5800.
- Oruro: Tel. 525-4856.
- Santa Cruz: Calle Junín #154. Tel. 336-9911.

Citibank

- La Paz: Avenida 16 de Julio, El Prado. Tel. 279-0066
- Santa Cruz: Calle René Moreno#140. Tel. 334-6603.

Casas de Cambios – Money Exchanges

If you have travelers' checks, expect to pay at least one percent to exchange to *pesos bolivianos* and two to three percent to exchange to USA dollars.

Americana LTDA

Cochabamba: Calle General Achá #E-0162. Tel. 422-2307.

Cáceres LTDA.

La Paz: Calle Potosí #2821. Tel. 240-6761.

Casa de Cambios Edmund Transfer

Web: www.edmundtransfer.biz.

- Cochabamba: Avenida Ayacucho #S-250. Tel. 458-9590.
- Cochabamba: Calle Esteban Arce #331. Tel. 450-7687.
- Santa Cruz: Rene Moreno – Esquina Republicuetas. Tel. 332-2025.

Casa de Cambios Euro

La Paz: Calle Sagárnaga #189 – Esquina Calle Murillo, Galería Doryan, first level, office 13, Centro. Tel. 231-2487.

Casa de Cambios Exprint-Bol (Exprinter)

- Cochabamba: Plaza 14 de Septiembre #O-0252. Tel. 425-4413.
- Santa Cruz: Calle Libertad – Esquina Junín. Tel. 334-9766.

Casa de Cambios Ultramar

Cochabamba: Avenida 25 de Mayo between Avenida Heroínas and Calle Colombia.

Casa Fernández

Potosí: Pasaje Boulevard #10. Tel. 622-2795.

EFEX

Cochabamba: Plaza 14 de Septiembre #214, southside, Tel. 450-8524.

El Arca

Sucre: Calle España #134. Tel. 646-0189.

International Unitour

La Paz: Calle Mercado #1328. Centro. Tel. 220-1836.

Sudamer

- La Paz: Calle 21 – Esquina Montenegro, Centro Comercial Manantial #8179-D, San Miguel, Zona Sur: Tel. 279-1066.
- La Paz: Avenida Camacho #1311 – Esquina Colón, Centro. Tel. 220-3292

NEWSPAPERS

If you have some reading fluency in Spanish, Bolivia's major newspapers are world class. If you are simply purchasing a paper to determine local current events and films, almost any of the larger daily papers will do. Sunday editions are especially useful since they usually contain cultural and literary supplements. **La Razón** carries a page in Section A entitled "Entretenimiento y Servicios" with updated listings of pharmacies, emergency services, cinemas, airline offices, buses, and radio taxis.

Cochabamba
Los Tiempos
(www.lostiempos.com)

La Paz
El Diario
La Razón

Santa Cruz
El Deber
El Mundo

PHOTOGRAPHY SHOPS

Cochabamba

New photo development shops are springing up around CBBA. AGFA has one on the Prado near Dumbo's. For better quality or more complicated photographic needs, go to a shop such as Relieve.

Foto Relieve

Provides one hour developing but also can help with repairs and offers advice. Avenida 25 de Mayo N#0345.

La Paz

Alvarel

Currently, the largest photography chain in La Paz with stores throughout the city:

- Avenida Mariscal Santa Cruz - Esquina Almirante Grau, Tel. 231-1153.
- Calle Loayza #135. Centro. Tel. 231-2933.
- Avenida 16 de Julio, Edificio Alameda, on the Prado.
- Calle 21-Esquina Avenida Montenegro, Zona Sur, Cell 7750-9678.
- Calle 21-Esquina Cordero, San Miguel, Zona Sur, Tel. 279-5310.

Casa Kavlin

Considered the oldest and most reliable photo shops in LPZ. Known for quick service. Calle Potosí #1130, Centro, Tel. 240-6046.

Foto Capri

Besides developing film this shop also repairs cameras. Avenida Mariscal Santa Cruz at Calle Colón, Centro. Tel. 237-1345 or Tel. 223-7014.

Foto Mundo

- Calle 21 #8215, Calacoto, Zona Sur. Tel. 279-7100.
- Calle 21 #8261, San Miguel, Zona Sur. Tel. 279-8342.

Rapid Foto Color

- -Avenida Mariscal Santa Cruz #1350. Centro. Tel. 237-1876.
- -Calle 21 #8226, Calacoto, Zona Sur.

Santa Cruz

Fotografía ABC Color

Charges approximately \$10 USD for 36 color prints. Many locations in Santa Cruz:

- Calle Colón – Esquina Calle Ingavi. Tel. 336-4407.
- Calle Ichilo #168. Tel. 336-4407
- Casco Viejo. Calle Junín – Esquina 21 de Mayo. Tel. 332-9691
- Hipermaxi Plaza, Avenida Grigota. Tel. 357-9031
- Supermercado Fidalga, Avenida René Moreno #212. Tel. 332-2294
- Supermercado Ketal, Avenida Cristóbal de Mendoza. Tel. 336-2153

Foto Express

Calle Libertad in the Plaza 24 de Septiembre, Tel. 333-7662.

Foto Relieve

Excellent services, good prices, and depending on the personnel schedule, English spoken.
Calle Ingavi #256. Tel. 336-2249

Kodak Express

Avenida Cristo Redentor #444. Tel. 345-9009.

Kodak Express Digital

Calle Ayacucho – Esquina Libertad in the main plaza. Tel. 337-7512.

Multicolor Saka

Calle Ingavi #130, Tel. 336-1699.

TELECOMMUNICATIONS/INTERNET

Cyber cafés and kiosks proliferate throughout the major cities and towns. Telephone dial ups are slower but might be O.K. in the morning or if you are just checking e-mail during a ten-minute break. If you have extensive work to do online, we recommend a location with DSL or a broadband hookup.

Cochabamba

Punto Entel facilities are common throughout the city center and near shopping areas and public buildings in the suburbs. The main telephone office is located on Avenida Ayacucho between Calle Bolívar and Avenida de las Heroínas in the same complex as the post office. Another Entel facility is located at the corner of Avenida Aroma with Arce. Both offices are scheduled to be open from 07:00 to 23:00 hours daily. Tel. 422-5210.

La Paz

American Control

Fast machines and excellent support service. Avenida Arce #2529, Edificio Santa Isabela, Local 4 across from Ketal Supermarket. Tel. 243-3703.

Angelo Colonial

The attraction here is that besides the Internet, guests have access to coffee, pastries, and other food in the adjoining restaurant. This establishment also maintains a semi-official tourist bureau and post office. Calle Linares #922, Centro.

El Lobo

The computers are operated as part of El Lobo Restaurant and Hotel. This cyber location is unique in that some of the machines have Hebrew keyboards. Avenida Mariscal Santa Cruz #441 – Esquina Calle Illampu, Centro.

Hacker's Internet Service

A good location and free use of scanners are draws to Hacker's. Calle Sopocachi #224, Sopocachi. Tel. 212-0396.

Café Net WEBeando

Bolivia Today's official Internet provider is open daily from 09:00 to 22:00 hours. Besides an ADSL connection at \$3 BS per hour and bilingual personal assistance, this small cyber café sells CDs, diskettes, and allows printing (\$1 BS per page). International Web calling is available for less than \$1 BS per minute. Cold drinks are available. Calle Ecuador #2211, near the corner of Calle Guachalla, Sopocachi. Tel. 241-2078.

Santa Cruz

Business Net

Calle Florida #257, Tel. 336-2911.

Café Cybernet

Radial 10 #142, Tel. 349-8419.

Café Internet Cont@cto

Calle Buenos Aires #582, Cell 7703-4611.

Fast Solution

Calle Chuquisaca – Esquina Ballivián.

Internet Service

Avenida Ayacucho #208.

KFCIN@Com

Calle Velasco #75.

Meganet

In an arcade at Calle España – Esquina Junín.

Santa Cruz BBS

Calle Moldes #543, Tel. 336-5475.

TOURIST OFFICES AND TOURIST POLICE

Tourist offices are operated by municipal (city), prefectural (department) and national (Vice-Ministerio) tourism agencies. Generally, the offices distribute flyers and city maps regarding tourism venues and current events. These tourist information offices are infrequently staffed by bilingual personnel.

Departmental Tourism Offices

- Oruro: Edificio de la Prefectura in the main plaza. Tel. 525-0144.
- Potosí: Plaza 6 de Agosot, just off Plaza 10 de Noviembre, Tel. 622-7405.
- Santa Cruz: Plaza 24 de Septiembre, Acera norte. Tel. 313-1131.
- Sucre: Calle San Alberto #413. Tel. 645-5983.
- Tarija: The main office is in the plaza, Tel. 663-1000 with another branch at Calle Sucre – Esquina Bolívar.
- Trinidad: Calle Joaquín de Sierra – Esquina Calle La Paz, Tel. 462-1305.

Municipal Tourism Offices

- Cochabamba: Calle Colombia #0340, near Avenida 25 de May. Tel. 422-3364.
- La Paz: Calle Linares #932, Centro. Also in the Terminal de Autobuses and Post Office.
- Oruro: Caseta de Información Turística. Tel. 525-7881.
- Potosí: Oficina de Turismo. Calle La Paz, Ex-Edificio Cordepo. Tel. 622-7477.
- Sucre: Dirección de Turismo, Call Argentina #65. Tel. 645-1083.

National Tourism Offices

- El Alto: In the airport terminal.
- La Paz: Avenida 16 de Julio – Esquina Calle México at Plaza del Estudiante. Tel. 237-1044.
- Sucre: Universitaria de Turismo. Plaza 25 de Mayo #25. Tel. 645-2831.

Tourist Police

If you are a victim of crime and expect to make an insurance claim upon your return home, it is wise to file a report with the Tourist Police. While it is extremely unlikely that the Tourist Police will actually investigate your case and recover the stolen goods, they will at least issue a copy of the crime report, which can be used to substantiate your insurance claim.

- Cochabamba: Tel. 120.
- La Paz: Plaza del Estadio, Edificio Olimpia. Tel. 222-5016.
- Oruro: Edificio de la Prefectura in the main plaza. Tel. 525-1923.

- Santa Cruz: Tel. 322-5016.
- Sucre: Calle Junin pedestrian mall. Tel. 648-0467.

TOUR OPERATORS/TRAVEL AGENTS

There is a wide range of excellent tour operators in Bolivia. The agencies are concentrated in La Paz and Santa Cruz but often offer tours throughout the country. In fact, with some notable exceptions, you should depend on tour operators in LPZ or Santa Cruz to arrange any tour throughout Bolivia. Some of these agencies have franchises in other major cities as well as in locations such as Sucre, Potosí, Rurrenabaque, Tarija, Tupiza, and Uyuni. Some of the best and most economical tours are available from agencies located near the destination such as Uyuni for the Salt Flats, Potosí for the mines, and Cochabamba for the national parks of Torotoro and Chapare.

Several of the operators specialize in traditional tourism to places such as Lake Titicaca while others are adventure oriented and offer biking, trekking, mountaineering, whitewater rafting, horseback treks, jeeping, etc.

Tips on Tour Booking

If you are interested in a tour or service offered by more than one tour agency (e.g. single day, overnight or multi-day excursions to Lake Titicaca), check with several agencies before booking. Some travel agents in LPZ double as tour operators. If you are making airline arrangements or hotel reservations, you might be able to use the agent for tour booking also. Frequently, but not always, prices quoted to travel agents will be lower than those quoted directly to customers.



Cochabamba

Freman Agency

This agency, with offices in various Bolivian cities and towns, provides a variety of world-class outings in-country. Many local tours are offered as well as those to other parts of Bolivia. See description of services under LPZ entry. Calle Tumusla N#0245, Tel. 425-9392. E-mail: fremencb@pino.cbb.entelnet.bo.

Tropical Tours

Tropical Tours has offices in all the major cities of Bolivia. Avenida Santa Cruz #1515, Edificio Santa Cruz, main floor, Tel. 448-5333.

Turismo Balsa

This outfit has a main office in LPZ and offers tours throughout Bolivia. Predictably the local office emphasizes tours in and around CBBA such as Parque Torotoro and Inka Rakay, Avenida Heroínas #O-0184, Tel. 425-4503. E-mail: balsacbb@hotmail.com.

Turismo Santa Rita

Local CBBA trips as well as Incallajta, Inca-rakay, and Torotoro. Calle Buenos Aires #866, Tel. 428-0305.

Turismo Harasic

Basic travel services. Avenida Heroínas #E-0441, Tel. 422-4302. E-mail: tharasic@entelnet.bo.



La Paz

America Tours

The agency has solid tour operator with many staff who are native speakers of English. Services include Amazon tour to Chalalán Lodge, Lake Titicaca, the Altiplano including the Salar Uyuni and Sajama, Sucre and the Che Guevara Trail. America Tours can assist you with train travel to Uyuni and beyond. Edificio Avenida, No. 9, Avenida 16 de Julio #1490 in the Prado, Centro, Tel. 237-4204.

Gravity Assisted Mountain Biking is a service of **America Tours**. Rides can be arranged for one day, a few days or a week plus. Bikes and related equipment are included in the tour price. The agency provides very professional service with English speaking staff.

Attempt a ride down the world's most dangerous road if you dare. This is the Yungas road between LPZ and Coroico, known to Bolivians as "*camino de la muerte*".

Andean Summits

Local agency specializing in trekking and mountaineering adventures but also has jeep excursions. Some trips cross over into neighboring countries. Levels of difficulty of the treks can be customized to a participant's interests and abilities. Calle Sagárnaga #189, Centro, and Calle Aranzaes #2974 between Calle Muñoz Cornejo and Prolongación Armaza in Alto Sopocachi, Tel. 242-2106. Web: www.andeansummits.com.

Crillón Tours

Perhaps the largest and most respected tour agency in Bolivia, Crillón offers trips throughout Bolivia including the Amazon and Bolivian *pantanal*. The agency is best known for its tours on Lake Titicaca. Crillón maintains the Eco-Village, runs hydrofoil boats on the lake, and manages two major lakeside hotels, the Inca Utama and the Posada del Inca. Soft and hardcore adventure trips can be customized to the individual traveler. Avenida Camacho #223 – Esquina Calle Ayacucho, Centro, Tel. 233-7533. This agency has a bilingual representative located in Miami, FL at (309) 358-5353. Web: www.titicaca.com.

Freeman Tours

A well-known and long-established agency, Freeman offers tours to the Altiplano (Sajama and Salares), Lago Titicaca, Carrasco National Park in CBBA, and the missions in SCZ. Uniquely, this agency offers boat rides on the Bolivian Amazon including a floating hotel called "*flotel*." Freeman's offices are on the Prado in the Edificio Handal, main floor, Tel. 241-7995, Web: www.andes-amazonia.com.

Magri Turisimo

Full service and very professional travel agent and tour operator. Associated with the American Express company. Offices in La Paz and Santa Cruz. Calle Capitán Ravelo #2101 in the centro. Tel. 244-2727. Web: www.magri-amexpress.com.bo.

Pachamama Tours

A sample of Pachamama's many offerings include: 4X4 vehicle journeys, the Beni, Yungas biking, ecotourism trails and treks, kayaking, Rurrenabaque, Trinidad, Uyuni Jeeping, and Bolivia's main cities. A German-operated firm that offers highly professional travel and tour services. Calle Sagárnaga #189 - Esquina Calle Murillo, Galería Comercial Doryan, 3rd floor, Locales 35-36, Centro, Tel. 231-9740 and Tel. 211-3179. Web: www.magicbolivia.com.

Transturín

Another established full-service provider with tours available across Bolivia. Transturín also specializes in Lake Titicaca with catamaran trips and the Inti Wara cultural center and hotel. This agency also facilitates land travel to Peru and excursions to Cuzco. Calle Alfredo Ascarrunz #2518, Sopocachi, Tel. 242-2222.

Turisbus

This agency is linked with the Hotel Rosario in LPZ and the Hotel Rosario del Lago on the shores of Lake Titicaca in Copacabana. Turisbus, has British roots and provides tours to the Altiplano, Yungas, SCZ, and the Amazon. This is a very reputable agency. Avenida Illampu #702, Centro, Tel. 245-1341.



Oruro

HT Viajes del Tiempo

Good service for local tours and excursions. We recommend that you speak with the staff of this agency before venturing very far out in the greater Oruro area including Sajama. Viajes del Tiempo has a good tour to visit the small indigenous group Uru-Chipaya that live in the Lake Poopó area. Calle Galvarro #1232, Tel. 527-1166.



Potosí

Amauta Tours

Has trips to the mines, salt flats, and lagoons. Calle Ayacucho #17, Tel. 622-5515.

Andes Salt Expeditions

Specializes in the salt flat tours and has another office in Uyuni. Plaza Alonso de Ibañez, Tel. 622-5175.

Cerro Rico Travel

Good bilingual service to the mines, *artesanias*, and local haciendas. Calle Bolívar. Tel. 622-7044.

Hidalgo Tours

Provides expeditions to the salt flats and also provides hotel and meal services. Calle Bolívar - Esquina Junín. Web: www.salardeuyuni.net.

Koala Tours

Uses former miners as guides. Also provides local folkloric trips. Operates a lodging facility called the Koala Den. Calle Ayacucho #5. Tel. 622-4708. Web: www.koalatourssbolivia.com.



Santa Cruz

Cambatur

Tour and travel agent services. Calle Sucre #8, Tel. 334-9999, E-mail: cambatur@cotos.com.bo. A branch office is located in the Viru Viru Airport Terminal.

Bracha Tours

Known to facilitate train travel include purchase of tickets. Equipetrol Norte Calle B (M. Terrazas #22). Tel. 343-7107 and Tel. 343-6037. E-mail brachatours@accelerate.com.

Forest Tours Operator

This tour agency is recommended by a major British guide. Calle Cuéllar #22, between Calle 24 de Septiembre and Calle Libertad, Tel. 337-2042, FAX 336-0037, E-mail: info@forestbolivia.com, Web: www.forestbolivia.com.

Freeman Tours

Tour operator with branches in all the larger Bolivian cities. Calle Beni #79 – Esquina Calle Libertador, Tel. 333-8535.

Genises Travel

A Japanese-Bolivian travel agency. Staff speak Spanish, English, Japanese and Okinawan. Arranges tours to the Okinawan colonies. Facilitates train tickets. Calle Vaca Diez #490, Tel. 337-1660.

Magri Turismo LTDA.

Tours to local national parks, Samaipata, and to other parts of Bolivia. Calle Warnes – Esquina Calle Potosí, Tel. 334-5653, FAX 334-3591, E-mail: magri-srz@cotas.com.bo, Web: www.magri-amexpress.com.bo.

Menno Travel (Deutsches Reiseburo)

Agents speak English and German in addition to Spanish. Originally this agency was established to serve the local Mennonite Community. Menno Travel still arranges tours to the various Mennonite communities in Eastern Bolivia. Calle 10 de Agosto #18, Tel. 332-3270.

Tropical Tours

Local and worldwide tours. Tours to Amboró between \$100 and \$300 USD per day depending on number of people in a group and the amenities requested such as a bilingual guide. Calle Arenales #284, Tel. 333-1888, E-mail: info@tropicaltours.com.bo, Web: www.tropicaltours.com.bo.

Turismo Balas LTDA.

Well organized tours in the wider SCZ area and the rest of Bolivia. Facilitates train tickets. Calle Beni #218, Tel. 333-3933. E-mail: tb@turismobalas.com, Web: www.turismobalas.com.

Tuyuyú Tours S.R.L.

Travel agent and local tours. May be good source to arrange an inexpensive *chofer* for customized excursions. Calle Chuquisaca #232, Tel. 332-8721.



Sucre

Candelária Tours

Local archeological and anthropological trips including the dinosaur tracks by a very knowledgeable guide, Calle Audiencia #1, Tel. 646-1661. Web: www.candelariatours.com.

Joy Ride Bolivia

Mostly adventure trips including biking, trekking, paragliding, and even motorbikes and ATVs. A unique tour agency run by a *Nederlander* (Dutchman). Also operates the Joy Ride Café which is recommended for breakfast. Calle Nicolás Ortiz #14, just a block of the main plaza, Tel. 642-5544, Web: www.joyridebol.com.

Seatur

Local tours with multilingual guides. Also operates a nice guesthouse. Plaza 25 de May #24, Edificio Multicentro Cespedes. Tel. 646-0353. Web: www.toplaces.com/seatur/intro.htm.

Sur Andes

Trips to the "weaving villages" in the Cordillera de los Frailes, Calle Nicolas Ortiz #6 – Esquina Audiencia, Tel. 645-2632. Web: www.surandes.8m.com.

Turismo Sucre

Best known for its *artesanias* shopping tour. Calle Bustillos #130, Tel. 645-2936. Web: www.turismosucre.com.

Tupiza

Tupiza Tours

This agency also operates a small hotel in Tupiza. Avenida Chichas #187, Tel. 694-3001.
Web: www.tupizatours.com.

Uyuni

Toñito Tours

Specializes in expeditions to the Salt Flats. Also operates a hotel and restaurant in Uyuni. Toñito also has office in La Paz. The Uyuni office is located on Calle Santa Cruz #155.
Web: www.bolivianexpeditions.com.

TRAIN TRAVEL

Sadly, passenger train travel in Bolivia is becoming more limited. Until around 1980, one could travel between almost all of the highland cities and towns via train. In the Bolivian context, train travel tends to be safe, inexpensive, and relatively comfortable. Dependability is another question. Now only a few routes are still in service.

Empresa Ferrovíaria Andina

One popular train route is from Oruro to the Argentine border at Villazón. The trip takes 15 hours and most tickets are less than \$25 USD. The Expreso del Sur and the Expreso Wara Wara del Sur share the route and depart on different days. Both trains are run by the Empresa Ferrovíaria Andina. A few travel agents can arrange tickets including a sleeping cabin or bunk bed for the overnight trip across the Altiplano. Queuing at the train station in Oruro is frustrating and will produce uncertain results. Contact the Empresa at the following locations to get updates on services as well as locations of ticket sales:

E-mail: efasa@fca.com.bo or pasajeros@fca.com.bo or Web: www.fca.com.bo.

La Paz

Calle Fernando Guachalla #494 - Esquina Calle Sánchez Lima, Zona Sopocachi,
Tel. 411-6545 or Tel. 241-9770. Another office is located at Calle 21 #8517, Calacoto, Zona Sur.

Oruro

Estación Central. Avenida Velasco Galvarro S/N (Sin Número - Not Numbered), near Calle Aldana, Tel. 527-4605 or Tel. 511-2440.

Uyuni

Estación Central. Avenida Ferrovíaria s/n near Calle Arce. Tel. 693-2153 or Tel. 693-2320.

Atocha

Estación Central s/n, Tel. 694-3417.

Tupiza

Estación Central. Avenida Serrano near Calle Avaroa, Tel. 694-2520.

Villazón

Avenida Antofagasta in the Estación Central, Tel. 597-2565. Passengers headed for the Salt Flats get off at Uyuni.

There is also sporadic international train service from Uyuni via Avaroa on to Calama in Chile (ticket = \$12 USD). Consider this a hardship journey with only extremely rustic service for a high Andean crossing with no electricity or heating and only wooden benches for seating. This trip is only for hardy railroad buffs or other Andean enthusiasts. For information check in La Paz with Ferrocarril de Antofagasta a Bolivia, Calle Fernando Guachalle #494, Sopocachi, Tel. 241-4409.

Ferrovía Oriental

More dependable and standard El Expreso del Oriente services are available departing SCZ to Puerto Suárez/Corumbá on the Brazilian border and Yacuiba on the Argentine frontier. Both trips are somewhat tedious but the SCZ-Puerto Suárez line is one way to reach the Jesuit missions at San José de Chiquitos.

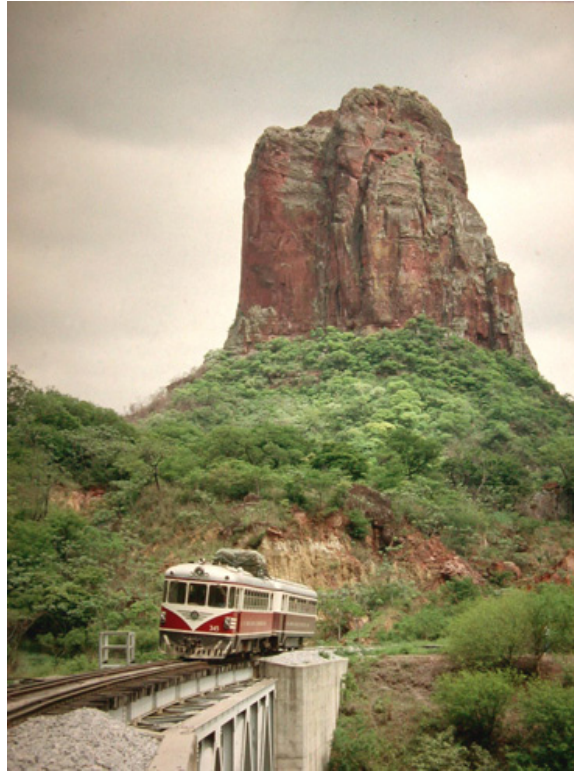
If possible, purchase tickets through a travel agency rather than to attempt to challenge the crowds at the train station. **Bracha Travel** is reported to specialize in train tickets and even has a private rail car, Tel. 343-7101 or Tel. 346-7795. Other possible agencies include **Genises Travel** and **Turismo Balas** (See listings under Tour Operators and Travel Agents). At the Terminal Bimodal, you can check with the offices of Ferrovía Oriental for the latest information. Avendia Montes Final (s/n), Tel. 338-7205 or Tel. 338-7105.

E-mail: pasajeros@ferroviariaoriental.com.

Another passenger train service out of SCZ run by Ferrovía Oriental is the line to the Argentine border at Yacuiba. There is a very comfortable *ferrobus* service for approximately \$15 USD that makes the trip in about 9 hours. Once in Argentina, you can get bus service to nearby cities where you can then connect by bus or train to interior destinations.



[El Expreso Wara Wara]



[Ferrobus, Santa Cruz - Puerto Suárez]

URBAN TRANSPORT

There are varied forms of public transport in Bolivia. The most popular for tourists, because they are cheap, fast, and easy to use are taxis. There are two major types, regular and radio. Regular taxis are not exclusive. They pick up additional passengers during a trip as long as the location requested seems (to the driver) to be reasonable. The fare is usually a per passenger rate. Radio taxis, whether requested by phone or flagged on the street are exclusive. They do not pick up other passengers and the rate charged is per carload, which makes them a bargain with there are two, three, or four passengers.

Other public types of public transport include *Colectivos*, full-sized, school-like buses, *Micos* or *microbuses* which are medium sized, and *minibuses* that are actually vans. *Trufis* on the other hand can be vans or more often cars with flags and perhaps a sign on the windshield to distinguish them from regular taxis. Be advised that any enterprising Bolivian can convert almost any type of vehicle into an urban transport. Be prepared for lots of variety and creativity.

Cochabamba

CBBA has it all, *taxis*, *trufis*, *minis* and *micros*. They are cheap, plentiful, and exceedingly available. We recommend the Radio Taxis since they tend to be the safest, most comfortable, reliable, and direct. A taxi within the city will cost less than \$1 USD. The amount doubles if you go to an outlying neighborhood or travel late at night.

Recommended Radio Taxis include:

- Amanecer Tel. 424-8989
- América Tel. 424-1212
- Cochabamba Tel. 422-8856
- Ejecutivo Tel. 424-2692
- Portales Tel. 424-6100



[Microbus – Cochabamba]

The Jorge Wilsterman Airport in Cochabamba is located at the edge of the city center. In 2004 CBBA built a new airport terminal. It is an impressive modern structure that has all the amenities. For less than a \$2 USD, a ten-minute taxi ride, you can get from the airport to anywhere within the city center.

La Paz

Taxis are affordable in La Paz. Within the same zone, each passenger pays \$3 BS during the day and \$4 BS after 22:00 hours for a taxi that is flagged on the street. Remember, regular taxis can pick up and drop off other passengers during their (indirect route) to your destination. We recommend Radio Taxis. These taxis are exclusively for a single customer (or group) and cost \$6 BS during the day and \$8 BS after 22:00 hours. Across zones, prices increase a bit. From the Centro of La Paz to Obrajes or Calacota in the Zona Sur, the rate is \$12 BS and \$18 BS to go as far as San Miguel, Cota Cota or Chasquipampa.

A sample of Radio Taxi companies in La Paz include the following:

- Radio Móvil Consul Tel. 222-4040.
- Radio Móvil Estelar Tel. 248-2222.
- Radio Taxi Gold Tel. 241-1414.
- Radio Taxi Perla Andina Tel. 241-5111.
- Radio Taxi Wara Tel. 273-3030.

From the El Alto Airport to the center of La Paz, you will pay approximately \$54 BS and to the Zona Sur, \$64 BS. There also will be a surcharge of a couple of pesos per suitcase. A minibus trip to the Airport runs \$3.80 BS. The main minibus route is between the airport and Plaza Isabela La Católica in Sopocachi near the Las Américas Bridge.

To get around La Paz, if you're a bit adventurous and have time on your hands (slower routes and time to get lost and be found again), the prices of other types of urban transport are nothing short of amazing. We're talking about \$.25 USD cents or less!

<i>Colectivo bus</i>	\$1.40 BS
<i>Microbus</i>	\$1.40 BS
<i>Minibus</i>	\$1.50 BS
<i>Trufi</i>	\$3.00 BS

Santa Cruz

While still very economical, taxis are slightly more expensive in SCZ than in LPZ or CBBA. A ride within a single anillo or across two anillos will cost about \$1.25 USD. Add about \$.25 USD cents for each additional anillo. As you enter a cab, request a quote for your ride. It is perfectly all right to bargain a bit.

As in the other cities of Bolivia in general Radio Taxis are preferable to regular taxis:

América	Tel. 335-1313	Arenal	Tel. 352-1112
Cambita	Tel. 346-2120	Chiriguano	Tel. 352-2264
Equipetrol	Tel. 333-0660	Grigota	Tel. 334-4344
Tiluchi	Tel. 342-4158	Viru Viru	Tel. 352-0713

The modern airport terminal of Viru Viru is located approximately 17 km north of SCZ. Taxi service between the city center and the airport runs about \$10 USD and takes 20 minutes to a half hour depending on traffic conditions. The terminal houses several restaurants, ATMs, a tourist kiosk, Internet connections, a money exchange, and a number of shops and other services for travelers. The number in SCZ for AASANA, the airport authority, is Tel. 385-2400.
